

Code of conduct for Volunteers in Covid-19

Thank you for volunteering to help tackle coronavirus. Below are some expectations on you to ensure you help the effort safely. You must:

- Aim to do only good - by not spreading the virus or not opening vulnerable people to other risks
- Deliver your task based on need alone, not on discriminating based on personal priorities or beliefs
- Make known to the supervisors when you are available for work/sign on for a shift and when you are not/sign off from a shift

Your welfare ...

- Follow the instructions you have been given to deliver your task safely
- Wear personal protective equipment (PPE) for the task you are being asked to deliver
- Adhere to social distancing guidelines
- Adhere to infection control advice
- Pay attention to your personal welfare, take rests, talk to a supervisor if you feel stressed or concerned about your work
- Work safely according to the instructions you receive and the law
- If you are being asked to use your own car that, you are safe and eligible to do so e.g. have car insurance, valid MOT, roadworthy vehicle, driving licence
- Carry a mobile phone and make sure someone knows where you are going
- Do not receive money from vulnerable people – and follow training on such matters

... and the welfare of others

- Be courteous, recognising that some vulnerable people will be very stressed and anxious
- Respect their needs, culture and customs
- Work together to contribute to a community-wide volunteering effort
- Ensure your identification is visible, for the benefit of vulnerable people and staff in coordination centres, supermarkets and for other partners
- Do not enter the house of a vulnerable person – stay at the door and keep 2 metres apart
- Only conduct the task that you have been asked to deliver – any additional tasks should be checked beforehand with your designated contact
- Stop volunteering and self-isolate if you feel unwell with symptoms of coronavirus
- Do not share private any information that you may have been entrusted with to a third party
- Respect peoples' privacy
- Do not post any information on social media relating to vulnerable people, staff, or other volunteers

Seek help

- Seek advice from your designated contact if you have difficulties or concerns when completing your task (and especially if you are concerned for the health or well-being of someone you visit)
The phone number to call is **[insert phone number here]**
- If a vulnerable person needs more help than you have been tasked to give, ask them to contact the Local Authority on **[insert phone number here]**

Breaches of this code may result in volunteers being asked to stop their work and being personally liable for any consequences of their activity.

For more information on this code, please contact: Duncan.shaw-2@manchester.ac.uk